

"I go to www.mass211.org and search for service providers when a patient presents with concerns beyond medical needs. They have the most extensive and up to date database in the state."



"A friend told me about Mass2-1-1. I was able to talk with a specialist and they found so much information for me. I really just needed someone to help me understand what was available."

"When my wife and I needed help applying for Medicare, I just dialed 2-1-1. It was nice to talk with a real person. They were so helpful and easy to talk to. They even told me about some fitness programs for seniors in my neighborhood."

2-1-1 IS HERE

24 HOURS A DAY, 7 DAYS A WEEK



SIMPLY DIAL 2-1-1
OR VISIT WWW.MASS211.ORG

Every day in Massachusetts people face challenges but don't always know where to turn for help. Mass2-1-1 is the 24/7 statewide information and referral line available in 140+ languages that connects people with critical human service programs and organizations in their local community. It can be reached by dialing 2-1-1 from any landline or cell phone in Massachusetts or you can search the most comprehensive database in the state online at www.mass211.org. No matter what Mass2-1-1 is always here.

- Adolescent & Youth Services
- Child Care & Parenting
- Crisis intervention
- Education
- Elder Care
- Emergency/Disaster
- Food & Clothing
- Health Care
- Housing & Shelter
- Income & Finance
- Legal Services
- Mental Health & Addictions
- Utilities/Fuel Assistance
and so much more

211 SERVICES



BASIC HUMAN NEEDS

food banks, shelters, rent and utility assistance



PHYSICAL AND MENTAL HEALTH

Medicaid, Medicare, pre-natal care, children's health insurance programs, crisis intervention, support groups, counseling, alcohol and drug programs



CHILDREN, YOUTH AND FAMILIES

after-school programs, tutoring, mentorship programs, family resource centers, protective services, counseling, early childhood learning programs, child care referral centers and recreation



EMERGENCY INFORMATION

in times of crisis



WORK INITIATIVES

educational and vocational training programs, English as a second language classes, job training, General Educational Development (GED) preparation, financial and transportation assistance



SUPPORT FOR SENIORS

respite care, home health care, transportation needs and long term care assessment

24 HOURS • 7 DAYS

FREE • CONFIDENTIAL • MULTILINGUAL

Call Talk

We're here to listen.

Call2Talk is a mental health, emotional support, and suicide prevention program.

It operates 24/7 and provides confidential, compassionate listening, survivor grief support programs and community education and outreach.

A program of Mass2-1-1, Call2Talk can be reached simply by dialing 2-1-1 from any telephone in Massachusetts, calling 508-532-2255 or texting C2T to 741741





SIMPLY DIAL 2-1-1

WWW.MASS211.ORG

TOLL FREE: 877-211-6277



Now Available on the app store for  and 



Mass2-1-1, is a statewide human service information and referral platform powered by your local United Way

EVERY HOUR OF EVERY DAY,

MEMBERS OF OUR COMMUNITY NEED ESSENTIAL HUMAN SERVICES



United Ways invest in Mass2-1-1 to ensure every person has access to essential resources. The 2-1-1 system is critical to United Way's mission of providing health, education, and financial stability for every person in every community.